US Department of Health and Human Services

Third Party Websites and Applications Privacy Impact Assessment

Date Signed:

December 02, 2020

OPDIV:

IHS

Name:

Text Illness Monitoring

TPWA Unique Identifier:

T-8812247-925035

Is this a new TPWA?

Yes

Will the use of a third-party Website or application create a new or modify an existing HHS/OPDIV System of Records Notice (SORN) under the Privacy Act?

No

If SORN is not yet published, identify plans to put one in place.

null

Will the use of a third-party Website or application create an information collection subject to OMB clearance under the Paperwork Reduction Act (PRA)?

No

Indicate the OMB approval number expiration date (or describe the plans to obtain OMB clearance).

Expiration Date: 1/1/01 12:00 AM

Describe the plans to obtain OMB clearance.

Explanation: OMB Approval not required.

Does the third-party Website or application contain Federal Records?

No

Describe the specific purpose for the OPDIV use of the third-party Website or application:

Text Illness Monitoring (TIM) is a secure mobile texting tool that facilitates symptom monitoring during an infectious disease outbreak. Monitoring conducted by public health officials has traditionally been conducted via telephone calls, which can be a time-consuming process requiring staff resources. CDC has developed TIM., an option utilizing two-way Short Message Service (SMS) /text messaging to aid in the process. Text messaging is an efficient method to identify, manage, and act on any infectious outbreak or pandemic-related activity (e.g., COVID-19, H1N1, etc.) among those who have been exposed or potentially exposed.

Have the third-party privacy policies been reviewed to evaluate any risks and to determine whether the Website or application is appropriate for OPDIV use?

Yes

Describe alternative means by which the public can obtain comparable information or services if they choose not to use the third-party Website or application:
    Not applicable.

Does the third-party Website or application have appropriate branding to distinguish the OPDIV activities from those of nongovernmental actors?
    Yes

How does the public navigate to the third-party Website or application from the OPIDIV?
    Not available for use by general public

Please describe how the public navigate to the third-party website or application:
    Not available for use by general pubic

If the public navigate to the third-party website or application via an external hyperlink, is there an alert to notify the public that they are being directed to a nongovernmental Website?
    No

Has the OPDIV Privacy Policy been updated to describe the use of a third-party Website or application?
    No

Provide a hyperlink to the OPDIV Privacy Policy:
    www.ihs.gov/privacypolicy

Is an OPDIV Privacy Notice posted on the third-party   website or application?
    No

Is PII collected by the OPDIV from the third-party Website or application?
    Yes

Will the third-party Website or application make PII available to the OPDIV?
    Yes

Describe the PII that will be collected by the OPDIV from the third-party Website or application and/or the PII which the public could make available to the OPDIV through the use of the third-party Website or application and the intended or expected use of the PII:
    TIM will collect basic information (limited to name, phone number, zip code and unique ID) of intended target audience to receive secure text messages. TIM will also hold information to responses to text messages (responses are in the yes or no form) if applicable. In addition, TIM contains CDC Business Contact Information (BCI) and user credentials collected from user/system administrators in order to access the system. Specifically, the information collected consists of user ID and passphrase, as well as name and phone number.
    Users/system administrators include CDC employees and IHS Employees and direct contractors using HHS user credentials.

Describe the type of PII from the third-party Website or application that will be shared, with whom the PII will be shared, and the purpose of the information sharing:
    Information will not be shared.

If PII is shared, how are the risks of sharing PII mitigated?
    None.

Will the PII from the third-party website or application be maintained by the OPDIV?
    Yes

Describe how PII that is used or maintained will be secured:

Administrative - Users will be granted access using a least privilege model by the Business Owner/Data Manager.

Technical - The back-end storage will be protected through the explicit access for those so authorized. Users who access the system on the CDC network shall be authenticated via PIV and username and passphrase.

What other privacy risks exist and how will they be mitigated?

Not Applicable.