US Department of Health and Human Services

Third Party Websites and Applications Privacy Impact Assessment

Date Signed:

June 18, 2020

OPDIV:

SAMHSA

Name:

Survey Monkey

TPWA Unique Identifier:

T-3015383-798414

Is this a new TPWA?

Yes

Will the use of a third-party Website or application create a new or modify an existing HHS/OPDIV System of Records Notice (SORN) under the Privacy Act?

No

If SORN is not yet published, identify plans to put one in place.

null

Will the use of a third-party Website or application create an information collection subject to OMB clearance under the Paperwork Reduction Act (PRA)?

Yes

Indicate the OMB approval number and approval number expiration date (or describe the plans to obtain OMB clearance).

OMB Approval   0930-0313

Indicate the OMB approval number expiration date (or describe the plans to obtain OMB clearance).

Expiration Date: 3/31/23 12:00 AM

Describe the plans to obtain OMB clearance.

Explanation: This preexisting approval number has been given to SAMHSA and covers the purposes of SurveyMonkey for PEP and the control number has been cleared by OMB.

Does the third-party Website or application contain Federal Records?

No

Describe the specific purpose for the OPDIV use of the third-party Website or application:

SurveyMonkey is an electronic survey platform that allows people to provide feedback and opinions about services provided by the PEP Store. This enables the SAMHSA/OC to evaluate the effectiveness of the system and service. The SurveyMonkey Privacy Policy can be found here: https://www.surveymonkey.com/mp/legal/privacy-policy/

Have the third-party privacy policies been reviewed to evaluate any risks and to determine whether the Website or application is appropriate for OPDIV use?

Yes

Describe alternative means by which the public can obtain comparable information or services if they choose not to use the third-party Website or application:
    N/A

Does the third-party Website or application have appropriate branding to distinguish the OPDIV activities from those of nongovernmental actors?
    Yes

How does the public navigate to the third party Website or application from the OPIDIV?
    A link from the survey will be added to the page the user is directed to following registering an account.

Please describe how the public navigate to the third party website or application:
    When a Store user registers for an account, they will be provided the option to respond to the survey. The survey itself will be hosted on SurveyMonkey and a link from the survey will be added to the page the user is directed to following registering an account. In this way the feedback tool will be only provided to users only when they have completed the process of registering for an account.

If the public navigate to the third-party website or application via an external hyperlink, is there an alert to notify the public that they are being directed to anongovernmental Website?
    Yes

Has the OPDIV Privacy Policy been updated to describe the use of a third-party Website or application?
    Yes

Provide a hyperlink to the OPDIV Privacy Policy:
    https://www.samhsa.gov/privacy.aspx

Is an OPDIV Privacy Notice posted on the third-part website or application?
    No

Is PII collected by the OPDIV from the third-party Website or application?
    No

Will the third-party Website or application make PII available to the OPDIV?
    No

Describe the PII that will be collected by the OPDIV from the third-party Website or application and/or the PII which the public could make available to the OPDIV through the use of the third-party Website or application and the intended or expected use of the PII:
    N/A

Describe the type of PII from the third-party Website or application that will be shared, with whom the PII will be shared, and the purpose of the information sharing:
    N/A

If PII is shared, how are the risks of sharing PII mitigated?
    N/A

Will the PII from the third-party website or application be maintained by the OPDIV?
    No

Describe how PII that is used or maintained will be secured:
    N/A

What other privacy risks exist and how will they be mitigated?
    N/A