



The Partnership Center

FAQ on Post-Pandemic Medicaid and CHIP Renewals

Preventing the Loss of Medicaid Coverage in Your Community

Every American should have access to affordable, quality health care.

As pandemic-era protections for Medicaid coverage end, states across the country are resuming their regular processes for renewing an individuals' Medicaid coverage. We hope this FAQ will help you to inform and guide Medicaid and Children's Health Insurance Program (CHIP) eligible community members to take action and keep the coverage they may have gained during the COVID-19 Public Health Emergency.

A more detailed FAQ, additional tools, and communication resources can be found here at [Medicaid and CHIP Renewals Outreach and Educational Resources | Medicaid](#).

1. Why is Medicaid/CHIP important?

Medicaid provides health coverage to over 86 million* Americans, including eligible low-income adults, children, pregnant women, elderly adults, and people with disabilities. The Children's Health Insurance Program (CHIP) provides health coverage to over 7 million* uninsured children in low-income households.

2. What's happening right now with Medicaid and CHIP programs?

For the past three years, people on Medicaid were not required to renew their coverage due to the COVID-19 Public Health Emergency (PHE). This was referred to as the 'continuous enrollment condition' and it ended at the conclusion of the PHE. Accordingly, states are redetermining the eligibility of all persons enrolled in Medicaid and CHIP and millions could potentially lose their coverage.

3. How will this affect my community?

It is predicted that about 15 million people may **lose** Medicaid and CHIP coverage over the next year. Of that, 6.8 million people are expected to lose coverage **even though they still qualify** for Medicaid and CHIP. We want to make sure they don't lose this important coverage.

4. What steps do people need to take?

Each state runs its own Medicaid/CHIP program. Your state will use the information it has for each enrolled person to decide if they will keep their Medicaid or CHIP coverage.

If the state **needs more information**, they will send a **renewal letter** to that person in the mail.

- For some people, this will be the **first time** their coverage will be renewed.
- Many people **may not know** that they need to renew their coverage or be on the lookout for information from their state.
- Parents should respond even if they don't think they are eligible- their child may could still be eligible.

Encourage community members to **update their contact information** with the state's Medicaid agency. Find it [here](#) or <https://bit.ly/statedicaidoffice>. **Check** their mail and **respond** to the Medicaid renewal form when received.

5. What should people do if they lose coverage or are no longer eligible for Medicaid?

Review the notice from their state to find out why they lost Medicaid or CHIP coverage. It may be because they did not have the information they need.

- If they are no longer eligible for the program, they will need to find another option for health coverage and check [HealthCare.gov](#) or [Medicare.gov](#) (for people 65 or older). Or they can check with their employer.
- They can also learn how to **appeal the decision** or re-apply for Medicaid or CHIP by visiting [Medicaid.gov](#).

* Source: <https://www.medicaid.gov/medicaid/program-information/medicaid-and-chip-enrollment-data/report-highlights/index.html>

WHAT CAN YOU DO?



PLACE THIS NOTICE IN YOUR COMMUNITY BULLETINS AND NEWSLETTERS:

Make Sure to Renew Your Medicaid or CHIP Coverage

Do you or a family member currently have health insurance through your state's Medicaid or Children's Health Insurance Program (CHIP) programs? With the conclusion of the COVID-19 Public Health Emergency certain benefits such as continuous enrollment in Medicaid and the (CHIP) will have ended.

To make sure you don't lose coverage:



UPDATE your contact information with the state Medicaid office or CHIP program.



PARENTS should respond even if they don't think they are eligible- their kids could still be eligible.



RESPOND to the Medicaid or CHIP coverage renewal form when it arrives



CONSIDER OTHER COVERAGE OPTIONS: If you are no longer eligible for Medicaid or CHIP, you may be able to get alternate coverage through [Healthcare.Gov](https://www.healthcare.gov).

CONTACT YOUR STATE'S MEDICAID OFFICE bit.ly/statemedicaidoffice to update your information, ask questions, and get the information you need to make the best decision for you and your family.



USE YOUR SOCIAL MEDIA TO SHARE PSAS AND TIMELY INFORMATION:

Sample social media:

Americans deserve the peace of mind that comes with access to affordable, quality health care. Watch @HHSPartnership explain how you can take action to protect you & your family members from [#Medicaid](#) & [#CHIP](#) coverage losses. For info by state, visit <http://Medicaid.gov/renewals>

Find the PSA at <https://bit.ly/renewalpsa>

Durante las renovaciones de Medicaid, las personas y familias elegibles deben actuar ahora para evitar la pérdida de cobertura. [Vean el video](#) de abajo y visiten <http://Medicaid.gov/renewals> para obtener información de su estado. (Spanish language PSA: <https://twitter.com/SecBecerra/status/1681299271470002182>)

About half the kids in the U.S. get their health care through Medicaid or CHIP. Do yours? Renew! Make sure your contact information is up to date, check your mail & complete your renewal information is up to date. Visit <http://Medicaid.gov/renewals>.

Make sure you renew your Medicaid or CHIP Coverage! Need more help? Visit [LocalHelp.HealthCare.gov](https://www.localhelp.healthcare.gov) to get help from someone in your area. Have Questions? Visit [Medicaid.gov/renewals](https://www.Medicaid.gov/renewals) today.

Find additional social media resources at <https://bit.ly/3Jdogv0>



**CONTACT YOUR STATE
MEDICAID OFFICE:**

bit.ly/statemedicaidoffice for the information your community needs to know to keep covered!



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