



























# 6.8 Checking in with Primary Care Provider

## PCP APPOINTMENT

## VA CARDIO APPOINTMENT



**DAVE**

Has an appointment with his PCP at the IHS facility for the first time.

Mentions to PCP he had a cardiologist at the VA, would like to check in with that person about the AFib. Works with Case Manager on appointment.

At the time of the VA cardio appointment, comes to the IHS facility to use the Telehealth room.

Once he and his niece arrive at his home, she helps him set up his patient portal.



**PRIMARY CARE PHYSICIAN**

Reviews Dave's history and details about the surgery, reviews his charts from the VA care teams.

Checks on Dave's surgery recovery. Does a wellness check up since Dave mentioned he wants to transfer his care to this facility.

Recommends Dave check in with a cardiologist to follow up on the AFib. Documents his notes and writes referral to VA cardiologist.

EHR



**CASE MANAGER**

Follows up with Cardiologist at the VA for referral. Schedules Telehealth appointment with them.

Schedules follow-up Telehealth appointment with VA cardio. Receives their cardio notes from the VA system.



**VA CARDIO OFFICE (TELEHEALTH)**

Confirms Telehealth appointment with Dave.

Reviews Dave's history, examines him with the help of a nurse who is at the IHS facility. Asks for some labs.

Documents the encounter, requests a Telehealth follow up to review lab results.

**ADMIN & BILLING**

PCP encounter will be quickly coded and billed to the VA.

Referral process to VA cardiologist may require PRC approval process.

VA cardio encounter is covered by VA. IHS to invoice for Telehealth facility usage and nurse.

**UNIQUE ASPECTS**

Current VA and IHS health care systems do not interact.

**HEALTH IT OPPORTUNITIES**

Ability to refer to specialists at the VA for eligible patients.

Ability to hold Telehealth consults with specialists from the VA

Interoperability between IHS and VA EHR.

# HHS / IHS Health IT Modernization

Created by the HCD team at &Partners:

Sabrina Fonseca  
Arden Klemmer  
Rients van Blanken  
Kate Murphy  
Angela Palm  
Eduardo Ortiz

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(302) 505-1472

[hello@andpartners.io](mailto:hello@andpartners.io)

[andpartners.io](http://andpartners.io)

