

2018 Model Privacy Notice

The Model Privacy Notice (MPN) is a voluntary, openly available resource designed to help health technology developers provide clear notice to consumers about what happens to their digital health data when the consumer uses the developer’s product. The MPN’s approach is to provide a standardized, easy-to-use framework to help developers clearly convey information about privacy and security to their users. The MPN does not mandate specific policies or substitute for more comprehensive or detailed privacy policies.

The Office of the National Coordinator for Health Information Technology (ONC) updated the [2011](#) and [2016](#) versions of the MPN to address the larger variety of products collecting health data emerging on the market. The 2018 version of the MPN template incorporates user feedback from participants of [ONC’s 2017 Privacy Policy Snapshot Challenge](#) (the Challenge). The Challenge called for developers to create an online MPN generator(s) using the 2016 MPN template. The winning MPN generators assist health technology developers with creating customizable privacy notices that are easy to understand and informative. The generators supplement the consumer-friendly notices with means for providing access to a developer’s full privacy policy, and if applicable, HIPAA Notice of Privacy Practices and documentation for adjusting certain user preferences.

Preamble for Health Technology Developers	
What is the Model Privacy Notice (MPN)?	The MPN is a voluntary, openly available resource to help health technology developers who collect digital health data clearly convey information about their privacy policies to their users. Similar to a nutritional label, the MPN provides a snapshot of a company’s existing privacy and security policies to encourage transparency and help consumers make informed choices when selecting products. The MPN does not mandate specific policies or substitute for more comprehensive or detailed privacy policies.
Who is the MPN for?	The MPN is for health technology developers whose technology or app uses and/or shares users’ health data ¹ .
What laws might apply to you?	Health technology developers should consult the Federal Trade Commission (FTC)’s Mobile Health Apps Interactive Tool (which was developed in conjunction with the following Department of Health and Human Services offices and agency: ONC, Office for Civil Rights (OCR), and the Food and Drug Administration (FDA)) to determine if they need to comply with the FTC Act, the FTC’s Health Breach Notification Rule, HHS’s Health Insurance Portability and Accountability Act (HIPAA) Privacy, Security and Breach Notification Rules, or FDA rules implementing the Federal Food, Drug & Cosmetic Act, as applicable. This tool is not meant to be legal advice about all compliance obligations, but identifies relevant laws and regulations from these three federal agencies.
Does use of this MPN satisfy HIPAA requirements to provide a notice of privacy practices?	No. The MPN does not ensure compliance with HIPAA or any other law. However, the MPN may be used, as applicable, in conjunction with a HIPAA notice of privacy practices (please see MPN). To find more information on HIPAA directed towards health technology developers, visit the HIPAA Q’s Portal for Health App Developers .

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Note: Developers of consumer health technology or apps (“health technology developers”) that collect digital health data about individuals would use this template to disclose to consumers the developer’s privacy and security policies. “**We**” refers to the health technology developer or technology product and “**you/your**” refers to the user/consumer of the health technology.

HIPAA	
This health technology developer is a HIPAA covered entity	<input type="checkbox"/> Yes <input type="checkbox"/> No
<i>[If yes] If the health technology developer is a HIPAA covered entity, select one of the statements on the right that applies to be inserted in the privacy notice.</i>	<input type="checkbox"/> Please note that the health data we collect as part of this [insert name of technology product] are NOT covered by HIPAA and our company’s HIPAA Notice of Privacy Practices does NOT apply <input type="checkbox"/> Some of the health data we collect as part of this [insert name of technology product] also are protected by HIPAA. <ul style="list-style-type: none"> <input type="checkbox"/> Read our HIPAA Notice of Privacy Practices (embed link or popup) for more information.
Use: How we use your data internally	
Primary Service: Our app or technology is used primarily to _____ (allow developers to insert particular use)	
We collect and use your identifiable data ² to: <ul style="list-style-type: none"> <input type="checkbox"/> Provide the primary service³ of the app or technology <input type="checkbox"/> Develop marketing materials for our products <input type="checkbox"/> Conduct scientific research <input type="checkbox"/> Support company operations (e.g., quality control or fraud detection) <input type="checkbox"/> Develop and improve new and current products and services (e.g., analytics⁴) <input type="checkbox"/> Other: _____ <input type="checkbox"/> We DO NOT collect and use your identifiable data 	
Share: How we share your data externally with other companies or entities	
We share your identifiable data ² to: <ul style="list-style-type: none"> <input type="checkbox"/> Provide the primary service³ of the app or technology <input type="checkbox"/> Develop marketing materials for our products <input type="checkbox"/> Conduct scientific research <input type="checkbox"/> Support company operations (e.g., quality control or fraud detection) <input type="checkbox"/> Develop and improve new and current products and services (e.g., analytics⁴) <input type="checkbox"/> Other: _____ <input type="checkbox"/> We DO NOT share your identifiable data² 	

<p>We share your data AFTER removing identifiers (note that remaining data may not be anonymous) to:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Provide the primary service³ of the app or technology <input type="checkbox"/> Develop marketing materials for our products <input type="checkbox"/> Conduct scientific research <input type="checkbox"/> Support company operations (e.g., quality control or fraud detection) <input type="checkbox"/> Develop and improve new and current products and services (e.g., analytics⁴) <input type="checkbox"/> Other: _____ <input type="checkbox"/> We DO NOT share your data after removing identifiers 	
<p>Sell: Who we sell your data to</p>	
<p>We sell your identifiable data² to some or all of the following: data brokers⁵, marketing firms, advertising firms, or analytics firms.</p>	<ul style="list-style-type: none"> <input type="checkbox"/> Yes, automatically <input type="checkbox"/> Yes, only with your permission⁶ <ul style="list-style-type: none"> ○ [If yes] Here is how you can check your settings, including permissions set as a default... <input type="checkbox"/> No, we DO NOT sell your data
<p>We sell your data AFTER removing identifiers (note that remaining data may not be anonymous) to some or all of the following: data brokers⁵, marketing firms, advertising firms, or analytics firms.</p>	<ul style="list-style-type: none"> <input type="checkbox"/> Yes, automatically <input type="checkbox"/> Yes, only with your permission⁶ <ul style="list-style-type: none"> ○ [If yes] Here is how you can check your settings, including permissions set as a default... <input type="checkbox"/> No, we DO NOT sell your data after removing identifiers (note that remaining data may not be anonymous)
<p>Store: How we store your data</p>	
<p>We store your data on the device</p>	<ul style="list-style-type: none"> <input type="checkbox"/> Yes <input type="checkbox"/> No
<p>We store your data outside the device at our company or through a third party</p>	<ul style="list-style-type: none"> <input type="checkbox"/> Yes <input type="checkbox"/> No
<p>Encryption⁷: How we encrypt your data</p>	
<p>We encrypt your data in the device or app</p>	<ul style="list-style-type: none"> <input type="checkbox"/> Yes, automatically <input type="checkbox"/> Yes, but only when you take certain steps (click to learn how) <input type="checkbox"/> No <input type="checkbox"/> N/A
<p>We encrypt your data when stored on our company servers or with an outside cloud computing⁸ services provider</p>	<ul style="list-style-type: none"> <input type="checkbox"/> Yes, automatically <input type="checkbox"/> Yes, but only when you take certain steps (click to learn how) <input type="checkbox"/> No <input type="checkbox"/> N/A
<p>We encrypt your data while it is transmitted</p>	<ul style="list-style-type: none"> <input type="checkbox"/> Yes, automatically <input type="checkbox"/> Yes, but only when you take certain steps (click to learn how) <input type="checkbox"/> No <input type="checkbox"/> N/A

Privacy: How this technology accesses other data	
<p>The technology or app requests access to other device data or applications, such as your phone's camera, photos, or contacts</p>	<p><input type="checkbox"/> Yes, only with your permission. It connects to...</p> <ul style="list-style-type: none"> <input type="checkbox"/> Camera <input type="checkbox"/> Photos <input type="checkbox"/> Contacts <input type="checkbox"/> Location services <input type="checkbox"/> Microphone <input type="checkbox"/> Health monitoring devices <input type="checkbox"/> Other: _____ <p>[If yes] Here is how you can check your settings, including permissions set as a default...</p> <p><input type="checkbox"/> No: This technology or app does NOT request access to other device data or applications, such as your phone's camera, photos, or contacts.</p>
<p>The technology or app allows you to share the collected data with your social media accounts, like Facebook</p>	<p><input type="checkbox"/> Yes</p> <p><input type="checkbox"/> Yes, only with your permission. [If yes] Here is how you can check your settings...</p> <p><input type="checkbox"/> No: This technology or app does not allow you to share the collected data with your social media accounts, such as Facebook.</p>
User Options: What you can do with the data that we collect	
<p>The technology or app allows you to access, edit, share, or delete the data we have about you</p>	<p><input type="checkbox"/> Yes. You can...</p> <ul style="list-style-type: none"> <input type="checkbox"/> Access your data <input type="checkbox"/> Edit your data <input type="checkbox"/> Share your data <input type="checkbox"/> Delete your data <p>[If yes] Here is how to do this...</p> <p><input type="checkbox"/> No</p>
Deactivation⁹: What happens to your data when your account is deactivated	
<p>When your account is deactivated/terminated by you or the company, your data is...</p>	<p><input type="checkbox"/> Deleted immediately</p> <p><input type="checkbox"/> Deleted after __ days, weeks, months, years [select applicable interval]</p> <p><input type="checkbox"/> Permanently retained and used</p> <p><input type="checkbox"/> Retained and used until you request deletion</p>
Policy Changes: How we will notify you if our privacy policy changes	
<p><i>Describe how/if the company will notify consumers of privacy policy changes (e.g. merger or acquisition) and provide link to section in privacy policy.</i></p>	
Breach¹⁰: How we will notify you and protect your data in case of an improper disclosure	
<p><i>(Company name) complies with all applicable laws regarding breaches. Describe how the company will protect consumers' data in the case of a breach and provide link to section in privacy policy.</i></p>	

Contact Us

[Legal Entity Name]

[Link (URL) to primary website]

[Link to full privacy policy]

[Link to Online Comment/Contact Form]

[Email Address]

[Phone Number]

[Address; minimum, Country]

¹ Health data can include, but is not limited to: wellness information (e.g., exercise or fitness habits, nutrition, or sleep data), health markers (e.g., blood pressure, BMI, or glucose), information on physical or mental health conditions, insurance or health care information, or information that integrates into or receives information from a personal health record.

² Include definition of “identifiable data.” Identifiable data means: data, such as your name, phone number, email, address, health services, information on your physical or mental health conditions, or your social security number, that can be used on its own or with other information to identify you.

³ If unclear, specify what the developer considers the primary service.

⁴ Include definition of “analytics.” Analytics means: the process of examining data to draw conclusions from that information.

⁵ Include definition of “data broker.” Data broker means: companies that collect personal information about consumers from a variety of public and non-public sources and resell the information to other companies (From FTC: <https://www.ftc.gov/news-events/press-releases/2012/12/ftc-study-data-broker-industrys-collection-use-consumer-data>).

⁶ Direct consumers how to adjust permissions.

⁷ Include definition of “encryption.” Encryption means: a method of converting an original message of regular text into encoded text in such a way that only authorized parties can read it.

⁸ Include definition of “cloud computing.” Cloud computing means: a kind of Internet-based computing that provides shared processing resources and data to computers and other devices on demand.

⁹ Include definition of “deactivation.” Deactivation means: an individual takes action or a company ceases operation or deactivates an individual’s account due to inactivity.

¹⁰ Include definition of “breach.” Breach means: an unauthorized disclosure.