



# HC3: Sector Alert

April 28, 2023

TLP: CLEAR

Report: 202304281500

## New Data Breaches from CIOp and Lockbit Ransomware Groups

### Executive Summary

Ransomware-as-a-service (RaaS) groups CIOp and Lockbit recently conducted several distinct attacks, exploiting three known vulnerabilities (CVE-2023-27351, CVE-2023-27350, and CVE-2023-0669). The Cybersecurity and Infrastructure Security Agency (CISA) added the latter two vulnerabilities to its Known Exploited Vulnerabilities Catalog but has not yet added the first. This Sector Alert follows previous HC3 products on CIOp ([CIOp Allegedly Targeting Healthcare Industry](#) and [CIOp Ransomware](#)) and Lockbit ([Lockbit Ransomware](#), [LockBit 3.0](#), and [LockBit 2.0 IOCs](#)), and provides an update on the recent attacks, and recommendations to detect and protect against future ransomware attacks.

### Report

As early as April 13, 2023, Microsoft attributed exploitations on a software company’s servers to the RaaS group known as CIOp. On April 19, the printing management software company revealed the vulnerabilities in the widely used PaperCut MF/NG print management software and urged administrators to upgrade their servers to the latest versions (20.1.7, 21.2.11, and 22.0.9 and later). The software developer claims that its software is used by more than 100 million users from over 70,000 companies worldwide. On April 21, CISA added the CVE-2023-27350 flaw to its Known Exploited Vulnerabilities catalog, ordering federal agencies to secure their systems against ongoing exploitation within three weeks by May 12, 2023.

On April 26, Microsoft revealed that both RaaS groups, CIOp and LockBit, were behind the attacks and used them to steal corporate data from vulnerable servers. They disclosed that the CIOp ransomware used was traced to the threat actor known as Lace Tempest, and overlapped with FIN11 and TA505, both linked to the ransomware operation. In its exploits, the threat actor deployed TrueBot malware, which has also been previously linked to CIOp.

Additionally, Microsoft said that some of the intrusions have led to LockBit ransomware attacks. However, industry experts report that it is unclear whether or not the attacks began after the exploits were publicly released.



Figure 1: Map of Internet-exposed PaperCut software. (Source: Bleeping Computer)

These recent attacks follow a pattern of CIOp in stealing data to extort companies into paying a ransom.



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This trend was first identified in 2020 when the RaaS group stole data from approximately 100 companies by exploiting an Accellion FTA zero-day vulnerability. As noted in a recent [HC3 Sector Alert](#), in early February, CIOP also claimed attribution for a mass attack on more than 130 organizations, including those in the healthcare sector, using a zero-day vulnerability in secure file transfer software, GoAnywhere MFT.

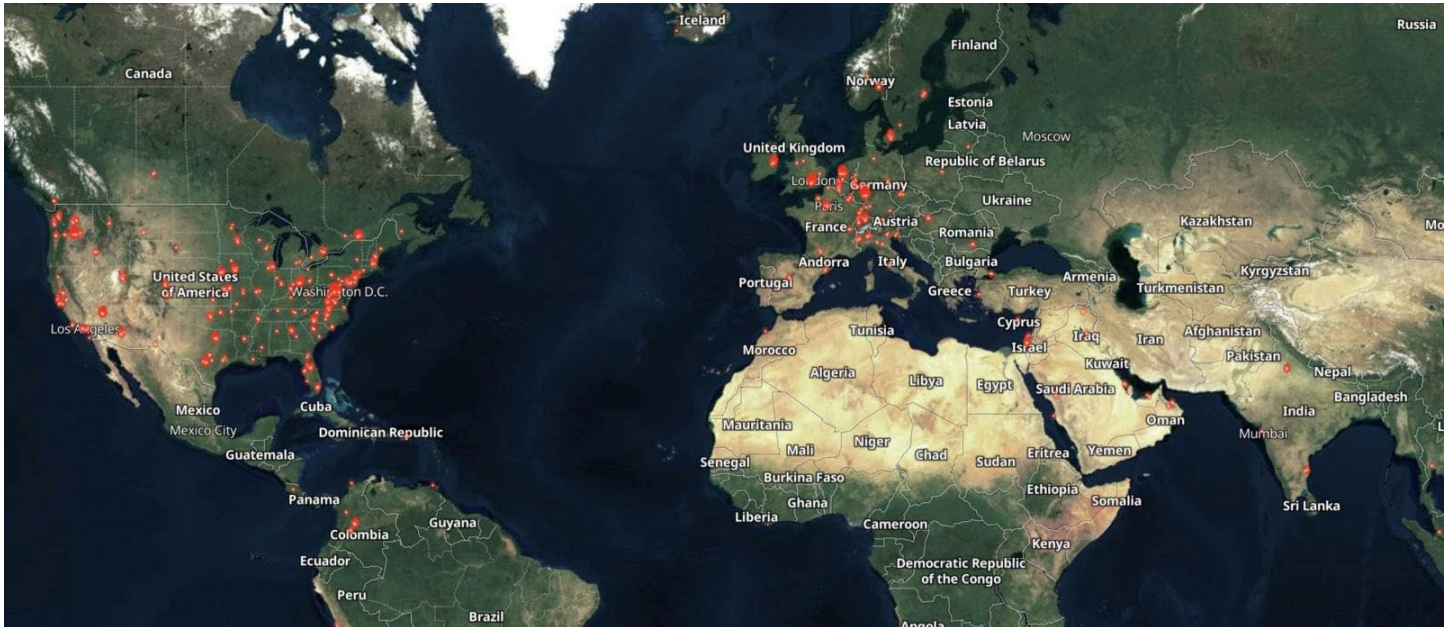


Figure 2: Map of Internet-exposed GoAnywhere MFT appliances. (Source: Bleeping Computer)

Since CISA added the CVE-2023-0669 flaw to its Known Exploited Vulnerabilities catalog, a separate company recently completed its own investigation into the previous 10-day exploitation of the vulnerability in the GoAnywhere MFT software. CIOP utilized the vulnerability to create unauthorized user accounts in some MFTaaS customer environments, using some of the accounts to download files. The threat actor then deployed two additional tools (“Netcat” and “Errors.jsp”), with only some of the installation attempts recorded as being successful. Netcat, a legitimate program for managing reading and writing data over a network, can be used to establish back doors, conduct port scanning, or transfer files between a compromised system and its server. The JavaServer Pages (JSP) file is used for creating dynamic web pages. However, it is still unknown how the file was used in the attacks.

Industry experts also noted that the recent increase in ransomware attacks this past March was attributed to the exploitation of the GoAnywhere MFT vulnerability. There was a 91% increase in attacks since February 2023, with 459 attacks recorded in March alone. Of those attacks, CIOP targeted 129 victims. Unlike other RaaS groups, CIOP unabashedly and almost exclusively targets the healthcare sector. In the calendar year 2021 alone, 77% (959) of its attack attempts were on this critical infrastructure industry. The attacks in March of this year mark the second time that the threat group known as LockBit has been knocked off the top spot since September 2021.

## Vulnerabilities

### CVE-2023-27350 (Last Modified April 26, 2023)

Description	Vulnerability
	This vulnerability allows remote attackers to bypass authentication on affected installations of PaperCut NG 22.0.5 (Build 63914). Authentication is not required to



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		exploit this vulnerability. The specific flaw exists within the SetupCompleted class. The issue results from improper access control. An attacker can leverage this vulnerability to bypass authentication and execute arbitrary code in the context of SYSTEM. Was ZDI-CAN-18987.
	CVSS Score	9.8 Critical
Weakness Enumeration	CWE-ID	CWE-284
	CWE Name	Improper Access Control
	Source	Zero Day Initiative

## CVE-2023-27351 (Last Modified April 20, 2023)

Description	Vulnerability	This vulnerability allows remote attackers to bypass authentication on affected installations of PaperCut NG 22.0.5 (Build 63914). Authentication is not required to exploit this vulnerability. The specific flaw exists within the SecurityRequestFilter class. The issue results from improper implementation of the authentication algorithm. An attacker can leverage this vulnerability to bypass authentication on the system. Was ZDI-CAN-19226.
	CVSS Score	8.2 High
Weakness Enumeration	CWE-ID	CWE-287
	CWE Name	Improper Authentication
	Source	Zero Day Initiative

## CVE-2023-0669 (Last Modified April 10, 2023)

Description	Vulnerability	GoAnywhere MFT suffers from a pre-authentication command injection vulnerability in the License Reponse Servlet due to deserializing an arbitrary attacker-controlled object. This issue was patched in version 7.1.2.
	CVSS Score	7.2 High
Weakness Enumeration	CWE-ID	CWE-502
	CWE Name	Deserialization of Untrusted Data
	Source	NIST/Rapid7, Inc.

### Patches, Mitigations, and Workarounds

For both CVE-2023-27351 and CVE-2023-27350 vulnerabilities, security researchers advise administrators unable to promptly patch their servers to take measures to prevent remote exploitation. This includes blocking all traffic to the web management port (default port 9191) from external IP addresses on an edge device, as well as blocking all traffic to the same port on the server's firewall to restrict management access solely to the server and prevent potential network breaches.

For the CVE-2023-0669 vulnerability, the company recommends that users rotate the Master Encryption Key, reset all credentials, review audit logs, and delete any suspicious administrator or user accounts.

### Way Forward

In addition to previous [HC3 Analyst Note](#) product recommendations on how to safeguard against CIOp and other ransomware/extortion attacks, some cyber security professionals advise that the healthcare industry acknowledge the ubiquitous threat of cyberwar against them and recommend that their cybersecurity teams implement the following steps:

- Educate and train staff to reduce the risk of social engineering attacks via email and network access.



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- Assess enterprise risk against all potential vulnerabilities and prioritize implementing the security plan with the necessary budget, staff, and tools.
- Develop a cybersecurity roadmap that everyone in the healthcare organization understands.

Furthermore, the Department of Health and Human Services (HHS) Office for Civil Rights (OCR) provides links to [online government resources](#) (general information, frequently asked questions, tips, and a ransomware readiness self-assessment) to proactively and reactively aid healthcare organizations.

The probability of cyber threat actors, including CIOp, targeting the healthcare industry remains high. Prioritizing security by maintaining awareness of the threat landscape, assessing their situation, and providing staff with tools and resources necessary to prevent a cyberattack remains the best way forward for healthcare organizations.

## Relevant HHS Reports

[HC3: Alert - LockBit 2.0 IOCs](#) (February 7, 2022)

[HC3: Alert - LockBit Ransomware](#) (September 23, 2021)

[HC3: Alert - Russian State-Sponsored and Criminal Cyber Threats to Critical Infrastructure](#) (May 9, 2022)

[HC3: Analyst Note - Clop Ransomware](#) (January 4, 2023)

[HC3: Analyst Note - LockBit 3.0](#) (December 12, 2022)

[HC3: Sector Alert - Clop Allegedly Targeting Healthcare Industry](#) (February 22, 2023)

## References

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Toulas, Bill. “Fortra shares findings on GoAnywhere MFT zero-day attacks,” *Bleeping Computer*. April 19, 2023. <https://www.bleepingcomputer.com/news/security/fortra-shares-findings-on-goanywhere-mft-zero-day-attacks/>

## Contact Information

If you have any additional questions, we encourage you to contact us at [HC3@hhs.gov](mailto:HC3@hhs.gov).

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