ACGME Focus on Physician Well-Being: Deepening our Commitment to Faculty, Learners, and Patients

ACGME

### Disclosure

- Senior Vice President, Education, ACGME
- Associate Professor of Medicine, Jefferson Medical College (volunteer)
- Senior Scholar, Department of Medical Education, University of Illinois at Chicago College of Medicine
- No conflicts of interest to report
- The ACGME receives no funds from any corporate entity other than accreditation fees related to ACGME accreditation services
- The Journal of Graduate Medical Education permits only advertizing of classified position in academic institutions
- The ACGME Annual Educational Conference is entirely self sufficient, has
  no external sponsors, advertisers, or displays, and uses no accreditation fee
  revenue for support
- ACGME International is a Not-for-Profit entity

### Our Mission



"We improve health care and population health by assessing and advancing the quality of resident physicians' education through accreditation."

**ACGME Mission Statement** 

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### MASTERY



### **Dreyfus Model**

- Novice
- Advanced Beginner
- Competent
- Proficient
- Expert
- Master



### The Learning and Working Environment

- Excellence in the safety and quality of care rendered to patients by residents today
- Excellence in the safety and quality of care rendered to patients by today's residents in their future practice
- Excellence in professionalism through faculty modeling of:
  - The effacement of self-interest in a humanistic environment that supports the professional development of physicians
  - The joy in curiosity, problem-solving, intellectual rigor, and discovery
- Commitment to the well-being of the residents, faculty members, students, and all members of the health care team



### Why now?



### A Deepening Awareness



### A few sobering realities:



# Medical Students at Orientation Psychologically Healthier



Depression

Burnout



Stress



Empathy



Compassion



Lotte N. Dyrbye, MD, MHPC, FACP

### Resident and Fellow Suicides



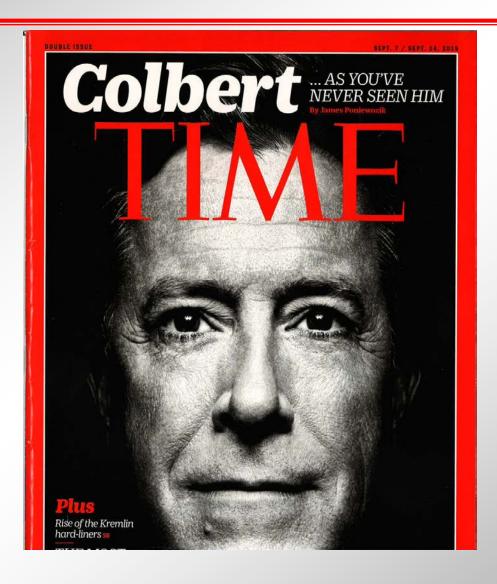
### Practicing Physician Concerns

- Well-being
- Burnout
- Suicide

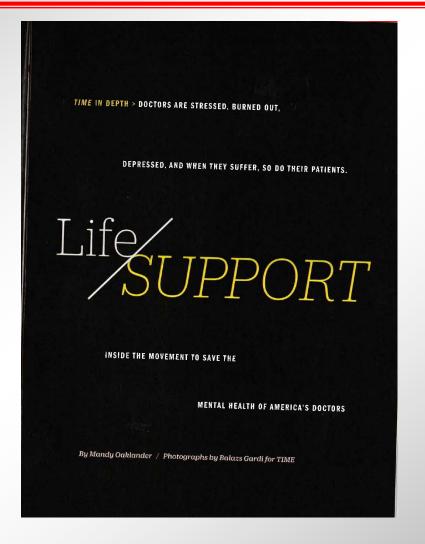


## Increasing National and International Attention

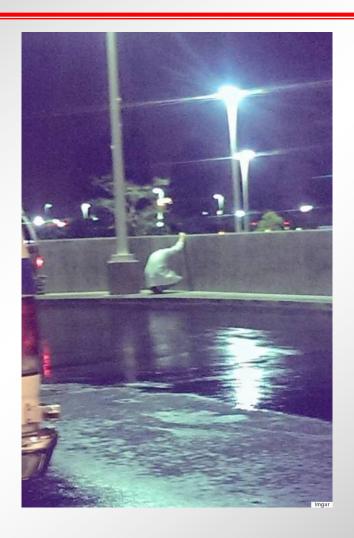














### What to do?



### Why us?



### "Every system is perfectly designed to yield the result it produces."

Paul Batalden



## Fundamental Transformative Change



"One definition of insanity is doing the same thing over and over again, but expecting different results."

Rita Mae Brown Sudden Death, 1983. p. 68

### The Next Phase

"Somebody has to do something, and it's just incredibly pathetic that it has to be us."

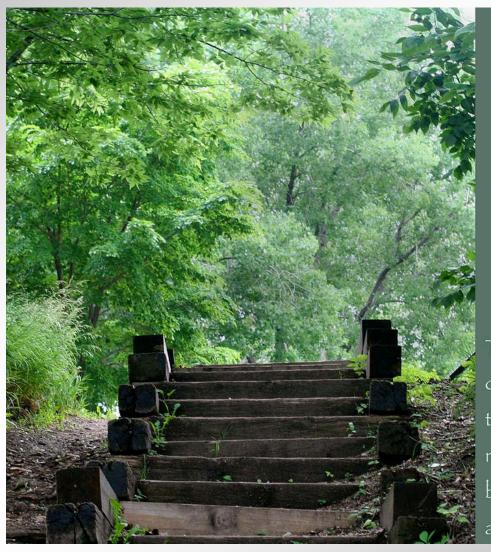
Jerry Garcia

The Grateful Dead



### Next Steps





The journey
of a
thousand
miles must
begin with
a single step.



### Establishment of a Task Force

The ACGME has established a Task Force composed of Board Members, administration, and selected external experts/stake holders to work together to facilitate change in the following areas:



### **ACGME Task Force**

- Carol Bernstein, MD, Co-Chair\*
- Timothy Brigham, PhD, MDiv, Co-Chair\*
- Stanley Ashley, MD\*
- DeWitt Baldwin, MD\*
- Donald Brady, MD\*
- Peter Carek, MD, MS
- Wallace Carter, MD\*
- Jordan Cohen, MD, MACP\*
- Lotte Dyrbye, MD, MHPE, FACP
- Rhea Fortune
- Helen Haskell, MA
- Kari Hortos, DO\*

- Dinchen Jardine, MD\*
- Lyuba Konopasek, MD\*
- Kenneth Ludmerer, MD, MACP
- Cristin McDermott, MD\*
- Christine Moutier, MD
- Thomas Nasca, MD, MACP
- Srijan Sen, MD, PhD
- Deborah Simpson, PhD
- Alison P. Smith, MPH, BSN, RN
- James H. Taylor, Dman, MHA, MBA
- Kevin Weiss, MD, MPH, MHSA
- Edwin Zalneraitis, MD\*
- Rowen Zetterman, MD



### Task Force Mission

"To catalyze improvement in Physician Wellbeing through education, the development of strategies and the evaluation of results in the clinical and learning environment"



### Three Subcommittees

- Research
- Education
- Tools and resources



### Subcommittee Roles and Goals

#### Research

- Facilitate evidence-based research and decision-making
- Advocacy role inside and outside GME
- Disseminate materials and foster growth

#### Education

- Symposium development
- Educate the GME community
- Share educational resources

### Tools and Resources

- Website development
- Collect and "vet" submitted resources



### To Recommend and Oversee a Process to Address Four Areas of Impact

- Education
- Using ACGME Levers to influence Change
- Ongoing Research
- Collaborating across the continuum and across professions to promote Culture/System Change



B = f(P, E)Lewin's Equation 1936



### Education

- Building Awareness
- Ongoing Dissemination
- Building Website
  - Videos
  - Slide sets
  - Communities of Learning
- Work with Task Force
  - Tool Kit(s)
- Annual Symposium
- Annual Educational Conference (AEC)



## Series of Symposiums Each building on the work of the previous



- Building Resilience
- Fostering/ Nurturing Well-Being
- Recognition
- Intervention
- Reduce Stigmatization
- Help Grieving Communities Heal





ACCREDITATION COUNCIL FOR GRADUATE MEDICAL EDUCATION

#### Symposium on Physician Well-Being

NOVEMBER 17-18, 2015

LOEWS CHICAGO O'HARE



#### Goals of the Symposium

- · UNDERSTAND the problem across the continuum.
- ADVISE the ACGME Board of Directors on how it can be an effective agent of positive, transformational change for resident/fellow well-being and the creation of more humane training environments.
- BEGIN a national dialogue on physician well-being that leads to positive, transformational change in the learning environment culture for medical students, residents/fellows, faculty members, and practicing physicians.
- BEGIN ongoing collaborations and relationships with other organizations inside and
  outside of the house of medicine to effect positive transformational change for the
  well-being of residents, fellows, medical students, practicing physicians and other
  health care professionals and to the culture of medicine/medical education.



# Symposium Format November 17-18, 2015

- Invitational
- Approximately 150 attendees from all facets of the GME community
- Format
  - Lectures
  - Modified World Café Model
  - Small group work
  - Large group processing and discussions





ACCREDITATION COUNCIL FOR GRADUATE MEDICAL EDUCATION

# The ACGME Second Symposium on Physician Well-Being: Commitment to Change

NOVEMBER 29-DECEMBER 1,2016

- ACGME
  - Board Members
  - Administration
  - Staff
- House of Medicine
  - The Continuum of Learning and Practice
- Other Healthcare Professionals
- Friends and Family of Physicians
- Learners
- Interested/concerned others



#### GOALS OF THE SYMPOSIUM

- Develop concrete action plan to address the issue of Physician Well-Being for:
  - Programs/Systems
  - Learners/Faculty
- Continue the national dialogue and forge collaborations among stakeholders to effect positive transformational change for Physician Well-Being
- Provide guidance to the ACGME on how best to utilize its unique "levers of influence" to effect positive transformational change
- Promote a scholarly approach to well-being interventions and innovations



#### HOW

- Presentations
- Panel Discussions
- Small Group Work
- Large Group Discussion
- Reflective Dialogue
- Modified Open Space Design
- Electronic messaging capability for questions, reflections, agenda setting
- Commitment to Change



## Open-space Breakout Groups

- Innovation
- Mental Health Services
- Culture Change
- Building a Comprehensive Well-being Program
- Workflow
- Resilience



### Using ACGME Levers for Change

- CLER
- Requirements
- Baldwin Award



#### **ACGME Levers**

#### The Clinical Learning Environment Review (CLER)

 Dr. Kevin Weiss and his team are broadening the current focus area "Fatigue Management, Mitigation, and Duty Hours" to Physician Well Being.

#### Accreditation Requirements

- Common Program Requirements
  - Revising and strengthening the Common Program Requirements in the area of well-being



## Ongoing Research

- Resident Survey Voluntary Questions
- Studying the causes of resident death
- Collaborating with others to stimulate research in the field
- Providing a forum for disseminating research
  - AEC
  - Annual Wellness Symposium
  - Journal
  - Website



#### Continuum Collaboration

Focus of the next meeting of the Coalition for Physician Accountability

AAMC NBME

ABMS NBOME

ACCME Joint Commission

ACGME CMSS

AMA Public Members

AOA Nurses

ECFMG Other health-care professionals

**FSMB** 

**LCME** 

**AACOM** 



#### Continuum Collaboration

National Academy of Medicine (NAM)
Institute on Medicine (IOM)



# What can you/we do?



Let's begin a conversation across distance, culture, specialties, professions, etc.

"You don't have to see the whole staircase, just take the first step?" - Martin Luther King Ir.



# Deepen Our Commitment to Faculty, Learners and Patients



# Think Globally

Act Locally

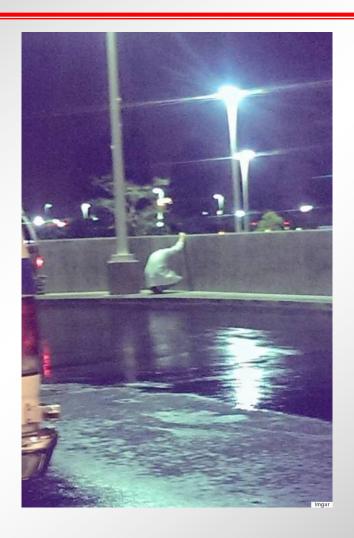


# We're facilitating the setting of expectations...

You're working on the ground to innovate, motivate, and transform:

- 1. The faculty
- 2. The journey of the learner
- 3. The learning environment
- 4. The experience of the patient







# "If you think you're too small to be effective, you have never been in bed with a mosquito."

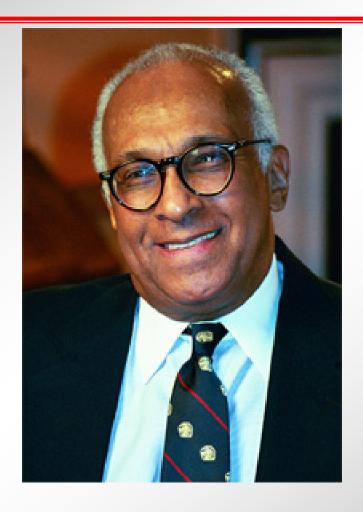
Betty Reese (American officer and pilot)

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Never be afraid to try something new. Remember that amateurs built the ark, and professionals built the Titanic.

Anonymous





LaSalle D. Leffall, MD

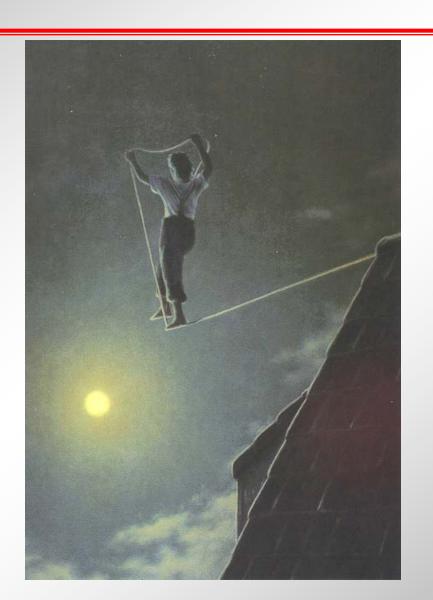


# Awe



# Talmud







# Stay Tuned



# Thank you



# Questions? wellbeing@acgme.org

