

Transition Models from Pediatric to Adult Health Care: Innovative Strategies

Patience White, MD, MA, FAAP, FACP

Got Transition

Center for Health Care Transition Improvement



Disclosures

The presenter has no disclosures, and no conflicts of interest.



Presentation Learning Objectives

After this presentation, you will be able to:

- Discuss the background need and national context for Health Care Transition from Pediatric to Adult Health Care
- Review the AAP/AAFP/ACP Clinical Report and the Six Core Elements of Health Care Transition through the lens of a pediatric practice transitioning youth to an Adult Practice
- Discuss the resources available at Gottransition.org and the current national activitives of the Got Transition

Background Need for Transition Improvements

- There are an estimated 18 million adolescents, ages 18-21, about ¼ of whom have chronic conditions; many more millions if you count those 12-26, the population affected by transition from pediatric to adult care. All Adolescents need to transition to adult-centered care
- Emerging young adults (ages 18-25):
 - fare worse than adolescents (ages 12-17) or young adults (ages 26-35).
 - have the highest use of ER among those younger than age 75
 - most likely to report no health care visits in last 12 months even with the ACA changes in health insurance.
- Without transition support, data show health is diminished, quality of care is compromised, and health care costs are increased*
- Majority of youth and families are ill-prepared for this change.
- Surveys of health care providers consistently show they lack a systematic way to support youth, families, and young adults in transition from pediatric to adult health care

*Prior et. al. *Pediatrics* 134:1213 2014



National Context for Transition

- ACA: Insurance expansions for young adults, transition an essential health home service
- NCQA medical home standards on transition (plan of care, self-care support, transfer of medical records)
- Healthy People 2020 goals
- Title V new Transition Performance Measure
- CMS/CMMI focus on transition from hospital to home



TRANSITION FERVOR



State of Health Care Transition from Pediatric to Adult Health Care Approaches



What to do? Where to start?



AAP/AAFP/ACP Clinical Report on Health Care Transition

- In 2011, Clinical Report on Transition published as joint policy by AAP/AAFP/ACP
- Targets all youth, beginning at age 12
- Algorithmic structure with:
 - Branching for youth with special health care needs
 - Application to primary and specialty practices
- Extends through adult approach to care/transfer of care to adult medical home and adult specialists



"Supporting the Health Care Transition from Adolescence to Adulthood in the Medical Home" (Pediatrics, July 2011)



HCT Quality Improvement: Six Core Elements of Health Care Transition

- Original Six Core Elements, developed in 2011, as QI strategy based on AAP/AAFP/ACP Clinical Report with set of sample tools and transition index.
- HCT Learning Collaboratives (with primary and specialty care practices)
 - Conducted between 2010-2012 in DC, Boston, Denver, New Hampshire, Minnesota, Wisconsin
 - Used well-tested Learning Collaborative methodology from the National Initiative for Children's Healthcare Quality and pioneered by Institute for Healthcare Improvement
 - Demonstrated Six Core Elements and tools feasible to use in clinical settings and resulted in quality improvements in transition process*
 - * McManus et al. Journal of Adol Health 56:73 2014



Models of Care Transfer

Pediatric diseases where there are both pediatric and Adult subspecialty providers available e.g. pediatric rheumatology

Pediatric Adult Medicine

Primary Care ← → Primary Care

\$\int \text{\$\text{\$\text{\$\text{\$}}}\$} \text{\$\text{\$\text{\$\text{\$\text{\$}}}\$} \text{\$\text{\$\text{\$\text{\$}}}\$} \text{\$\text{\$\text{\$\text{\$\text{\$}}}\$} \text{\$\text{\$\text{\$\text{\$}}}\$} \text{\$\text{\$\text{\$\text{\$\text{\$}}}\$} \text{\$\text{\$\text{\$\text{\$\text{\$\text{\$}}}\$}} \text{\$\text{\$\text{\$\text{\$\text{\$\text{\$}}}\$}} \text{\$\text{



Models of Care Transfer

Pediatric diseases where there are few adult subspecialty providers available e.g. congenital heart disease

Pediatric Adult Medicine

Primary Care

Primary Care

Subspecialty Care

Subspecialty Care



Models of Care Transfer

Pediatric Disease where adult primary care manages some of pediatric subspecialty e.g. pediatric type II diabetes, Pediatric leukemia

Pediatric Adult Medicine

Primary Care

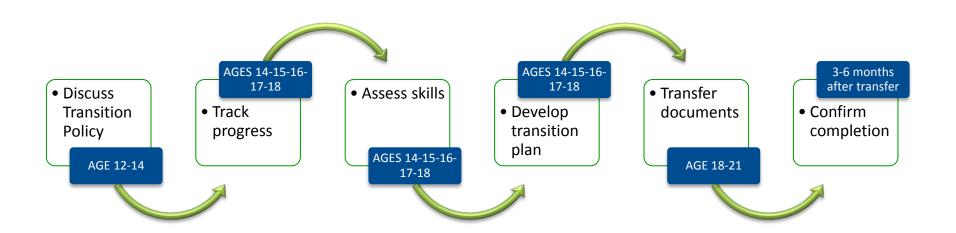
→ Primary Care

Subspecialty Care

Subspecialty Care



Six Core Elements of Transition 2.0















A further look...

Transitioning Youth to Adult Health Care Providers

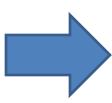
(Pediatric, Family Medicine, and Med-Peds Providers)

Transitioning to an Adult Approach to Health Care Without Changing Providers

(Family Medicine and Med-Peds Providers)

Integrating Young Adults into Adult Health Care

(Internal Medicine, Family Medicine, and Med-Peds Providers)





Six Core Elements of Health Care Transition 2.0 Transitioning Youth to an Adult Health Care Provider

for use by Pediatric, Family Medicine, and Med-Peds Providers

	Table of Contents	
Preamb		- 1
Six Cor	e Elements of Health Care Transition 2.0: Side-by-Side Version	2
	e Elements of Health Care Transition 2.0: Transitioning Youth to an Adult Health Care Provider	5
	ction to Each of the Six Core Elements	5
	ement Samples	
1)		
	Sample Transition Policy	7
2)	Transition Tracking and Monitoring	
	Sample Individual Transition Flow Sheet	8
	Sample Transition Registry	9
3)	Transition Readiness	
	 Sample Transition Readiness Assessment for Youth 	10
	 Sample Transition Readiness Assessment for Parents/Caregivers 	11
4)	Transition Planning	
	Sample Plan of Care	12
	 Sample Medical Summary and Emergency Care Plan 	13
	Sample Condition Fact Sheet	16
5)	Transfer of Care	
	Sample Transfer of Care Checklist	18
	Sample Transfer Letter	19
6)	Transfer Completion	
	Sample Health Care Transition Feedback Survey for Youth	20
	 Sample Health Care Transition Feedback Survey for Parents/Caregivers 	22
Measu	rement Approaches	
	Current Assessment of Health Care Transition Activities	24
	Health Care Transition Process Measurement Tool	27

Progrand by the Cost Transition-Order for Health Care Transition Improvement project from, Margaret Michanus, Pallerce Wilds, and Margan Pirks, with assistance from our controlled estanches bears Agency. Transit Code, and Weepin Pirks, with assistance from our federal Malermal and Colid Health Barmas project offices, Mark Mann. Special Instals to Cortine Desids and District Barcet of The Mallorat Milance to Andersock Admissional Anderso Pallerce Health. This work is funded investiga a cooperable agreement from the Malerman and Colid Health Barcet and Services Administration (SIGMECS-270) as





Transition Policy

- Distinctive policy examples in the 3 packages
- Emphasis on adult approach to care and legal changes at age 18, including options for supported decision-making
- Clarity about support offered by practice and ages and expectation for transfer
- This core element was particularly welcomed by families and youth

Transition Policy



Sample Transition Policy Six Core Elements of Health Care Transition 2.0

[Pediatric Practice Name] is committed to helping our patients make a smooth transition from pediatric to adult health care. This process involves working with youth, beginning at ages 12 to 14, and their families to prepare for the change from a "pediatric" model of care where parents make most decisions to an "adult" model of care where youth take full responsibility for decision-making. This means that we will spend time during the visit with the teen without the parent present in order to assist them in setting health priorities and supporting them in becoming more independent with their own health care.

At age 18, youth legally become adults. We respect that many of our young adult patients choose to continue to involve their families in health care decisions. Only with the young adult's consent will we be able to discuss any personal health information with family members. If the youth has a condition that prevents him/her from making health care decisions, we encourage parents/caregivers to consider options for supported decision-making.

We will collaborate with youth and families regarding the age for transferring to an adult provider and recommend that this transfer occur before age 22. We will assist with this transfer process, including helping to identify an adult provider, sending medical records, and communicating with the adult provider about the unique needs of our patients.

As always, if you have any questions or concerns, please feel free to contact us.



Transition Policy: Benefits

Why is it important?

- Building consensus
- Addressing fairness
- Meeting expectations of young adults
- Allowing for planning and systematic processes
- Young adults who reviewed the pilot policy said they were grateful for the information
- Now everyone understands (young adults/parents/providers):
 - What is expected in an adult model of care or a new adult practice
 - Confidentiality and consent



Tracking and Monitoring

- Support the practice to focus on initial QI for a pilot population
- Distinctive tracking issues in 3 packages
- Tools available for those with and without electronic health records for tracking documentation options
- Individual Transition Flow Sheet for use in paper chart or EHR
- Registry set up as an Excel file



Transition Readiness

- Literacy level (Grade 5.7)
- Validated questions on importance and confidence
- Youth/Young adults and caregivers appreciate reviewing/learning what general skills are needed to be successful in an adult practice

Date:					Date of Birth					
Name.					Date of Birti	1.				
Transition Im						please circle th	e number that	best describe	es how you	u feel right no
O (not)	ntisittoyo I 1	u to prepare	for/change	to an adult o	doctor before	age 22?	7	8	9	10 (verv)
	it do you fe				hange to an a					10 (101)
0 (not)	1	2	3	4	5	6	7	8	9	10 (very)
My Health			Please ch	eck the box ti	nat applies to yo	ou right now.	Yes, I know this	I need to		eone needs to
know my me	edical need	s.					Know this	leam	001	nis wno?
can explain			hers.							
know my sy	mptoms inc	ludingones	that I quickly	need to see	a doctor for.					
know what t	o do in cas	e I have a m	edical emerg	ency.						
I know my own medicines, what they are for, and when I need to take them.										
know my all	ergies to m	edicines and	d medicines l	should not to	ake.					
			vith me every nformation, m		surance card, nary)	allergies,				
					legally an add					
can explain medical tre		ow my custo	ms and belie	fs affect my l	health care de	cisions and				
Using Health	Care									
know or I ca	n find my d	octor's phon	e number.							
make my ov										
Before a visit										
have a way	_									
	I know where to go to get medical care when the doctor's office is closed.									
know where		I have a file at home for my medical information. I have a copy of my current plan of care.								
l know where I have a file a	t home for									
l know where I have a file a I have a copy	t home for of my cum	ent plan of c								
I know where I have a file a I have a copy I know how to	t home for i of my cum fill out me	ent plan of c dical forms.	are.							
I have a file a I have a copy I know how to I know how to	t home for i of my cum fill out me get referra	ent plan of c dical forms. als to other p	are. roviders.	v medicines						
I know where I have a file a I have a copy I know how to I know how to I know where	t home for i of my curro fill out med get referra my pharma	ent plan of c dical forms. als to other p acy is and ho	are. roviders. ow to refill my		nem					
I know where I have a file a I have a copy I know how to I know how to	t home for i of my curve of ill out med o get referra my pharma to get bloo	ent plan of c dical forms. als to other p acy is and ho d work or x-	are. roviders. ow to refill my rays if my do	ctor orders th						

Transition Importance and Confidence On a scale of 0 to 10, please circle the number that best describes how you feel right now.										
How important is it to you to prepare for/change to an adult doctor before age 22?										
0 (not)	0 (not) 1 2 3 4 5 6						7	8	9	10 (very)
How confident do you feel about your ability to prepare for/change to an adult doctor?										
0 (not)	1	2	3	4	5	6	7	8	9	10 (very)
VIV DEALLI							I need to learn		eone needs to this Who?	
I know my medical needs.										
I can explain my medical needs to others.										
I know my symptoms including ones that I quickly need to see a doctor for.										
I know what to do in case I have a medical emergency.										
I know my own medicines, what they are for, and when I need to take them.										
I know my allergies to medicines and medicines I should not take.										
I carry important health information with me every day (e.g. insurance card, allergies, medications, emergency contact information, medical summary).										
I understand how health care privacy changes at age 18 when legally an adult.										
I can explain to others how my customs and beliefs affect my health care decisions and medical treatment.										
Using Health (Care									
I know or I can find my doctor's phone number.										

Transition Readiness

PEDIATRIC COMPONENT

- Assess readiness for an adult approach to care with transition skill readiness assessments several times during the transition process
- Locate adult practices interested in collaborating /receiving prepared youth/young adults
- Ask the Adult practice to create and share their practice policy emphasizing the Confidentiality and Consent components (modified if decision making support is needed) and welcome and orientation materials with the pediatric practice



Transition Planning

- Make sure the Y/YA HCT Plan of care incorporates health into young adult's overall priorities (key issue for the GT young adult review panel)
- Develop combined medical summary and emergency care plan –
 pay special attention to the section where you can state what is
 special about this youth to assist the next provider in engaging the
 youth in a new health care relationship
- Share Medical Summary, ECP and HCT Plan of Care with youth/young adult so they have a copy to share when needed
- Youth with intellectual challenges (if needed):
 - Review supported decision making plan
 - Understand their unique communication needs



Plan of Care Template

13	51
got got	transition

Name:

Primary Diagnosis:

Sample Plan of Care

Six Core Elements of Health Care Transition 2.0

Instructions: This sample plan of care is a written document developed jointly with the transitioning youth to establish priorities and a course of action that integrates health and personal goals. Motivational interviewing and strength-based courseling are key approaches in developing a collaborative process and shared decision-making. Information from the transition readiness assessment can be used to guide the development of health goals. The plan of care should be dynamic and updated regularly and sent to the new adult provider as part of the transfer package along with the latest transition readiness assessment, medical summary and emergency care plan, and, if needed, a condition fact sheet and legal documents.

Date of Birth:

Secondary Diagnosis:

What matters most to you as you become an adult? How can learning more about your health condition and how to use health care support your goals?							
Prioritized Goals	Issues or Concerns	Actions	Person Responsible	Target Date	Date Complete		
Initial Date of Plan:	Last Updated:	Parent/Caregiver Signature:					
Clinician Signature:	Care Staff Contact	Care S	taff Phone:				



Sample Medical Summary and Emergency Care Plan

Six Core Elements of Health Care Transition 2.0

This document should be shared with and carried by youth and families/caregivers.						
Date Completed:	Date Revise	ed:				
Form completed by:						
Contact Information						
Name:		Nickname:				
DOB:	Preferred Language:					
Parent (Caregiver):	Relationshi	p:				
Address:						
Cell #: Home #:		Best Time				
E-Mail:	Best Way to Reach: Text Phone Email					
Health Insurance/Plan:	Group and ID #:					
Emergency Care Plan						
Emergency Contact:	Phone:					
Preferred Emergency Care Location:						
Common Emergent Presenting Problems Suggested Tests		Treatment Considerations			3	
Special Concerns for Disaster:						
Allergies and Procedures to be Avoided						
Allergies						
To be avoided	Why?					
Medical Procedures:						



Transfer of Care

Your practice responsibility when transferring to a new adult provider

Transfer letter to the new adult provider with:

- Appropriate documentation
- Statement that the youth's care is covered by your practice until first visit
- Offer to be a consultant as needed

- Readiness assessment
- Medical summary and emergency care plan
- Plan of care & decision support documents
- Condition fact sheet, if needed



Sample Transfer of Care Checklist Six Core Elements of Health Care Transition 2.0

Patient Na	me:	Date of Birth:	
Primary Di	agnosis:	Transition Complexity: _	Low, moderate, or high
-Prepare	ed transfer package including:		Low, moderate, or mgm
	Transfer letter, including effective of date of transfer letter, including effective of date of transfer letter, including sassessment Plan of care, including transition goals and pending Updated medical summary and emergency care plansfer guardianship or health proxy documents, if needed Condition fact sheet, if needed Additional provider records, if needed	g actions an	
-Sent tra	ansfer package		
-Commi	unicated with adult provider about transfer		



Transfer of Care to Initial Adult Practice Visit

Adult practice responsibility when accepting a Y/YA into their practice

Suggestions on what youth prefer from their provider prior to and during initial visit

- Pre-visit contact recommended
- At first 2 visits, discussion about:

- Discuss transfer concerns/orientation to adult care/practice
- Discuss young adult's partnership with adult provider (privacy and confidentiality) and best approach to communication (phone, text, email)
- Decision making support (if needed) or review legal documents provided (guardianship)
- Review medical summary and update emergency care plan with young adult.
- Review transition readiness assessment/administer self-care assessment and review and update plan of care

TRANSFER COMPLETION + ONGOING CARE

Transfer Completion

- Transition feedback surveys
- Learn how the integration into the adult practice is going
- Several questions adapted from new questions under development for National Survey of Children's Health and AHRQ survey on transition
- Asking for feedback can build a bond between the young adult and the new practice so they will return to the new adult provider



This is a survey about your experience changing from pediatric to adult health care. You may choose to answer this survey or not. Your responses to this survey are confidential.

•	How often did your previous health care provider explain things in a way that was easy to understand? Always Usually Sometimes Never	7.	Did your previous health care provider actively work with you to think about and plan for the future (e.g., take time to discuss future plans about education, work, relationships, and development of independent living skills)?*
	How often did your previous health care provider listen carefully to you?		☐ Some ☐ A little ☐ Not at all
	☐ Usually ☐ Sometimes ☐ Never	8.	How often did you schedule your own appointments with your previous health care provider? Never
	Did your previous health care provider respect how your customs or beliefs affect your care? ☐ A lot ☐ Some		☐ Sometimes ☐ Usually ☐ Always
	A little Not at all	9.	Did your previous health care provider explain legal changes in privacy, decision-making, and consent that take place at age 18?
	Did your previous health care provider discuss with you or have an office policy that informed you at what age you may need to change to a new		☐ Yes ☐ No
	provider who treats mostly adults? ☐ Yes	10.	Did your previous health care provider actively work with you to create a written plan to meet



Transfer Completion

Follow up responsibilities of provider:

- Confirm transfer completion with next provider
- Reach out and offer consultation with next provider as needed
- Build ongoing collaborative relationship with adult primary and specialty care providers
- Have a list of adult specialty providers willing to care for young adults as needed



Measurement Options



Measurement Options

- 1 Initial Health Care Transition Assessment
- Qualitative self-assessment tool modeled after index
- Provides a snapshot of where practice is in implementing transition processes
- New questions on consumer feedback and leadership





Current Assessment of Health Care Transition Activities for Transitioning Youth to Adult Health Care Providers Six Core Elements of Health Care Transition 2.0

Element	Level 1	Level 2	Level 3	Level 4	Score
1. Transition Policy	Clinicians vary in their approach to health care transition, including the appropriate age for transfer to adult providers.	Clinicians follow a uniform but not a written policy about the age for transfer. The approach for tran- sition planning differs among clinicians.	families that includes privacy and consent infor- mation and addresses the practice's transition	The practice has a written transition policy or approach, developed with input from youth and families that includes privacy and consent information, a description of the practice's approach to transition, and age of transfer. Clinicians discuss it with youth and families beginning at ages 12 to 14. The policy is publicly posted and familiar to all staff.	
2. Transition Tracking and Monitoring	Clinicians vary in the identification of transitioning youth, but most wait until close to the age of transfer to identify and prepare youth.	Clinicians use patient records to document cer- tain relevant transition information (e.g., future provider information, date of transfer).	sheet or registry for identifying and tracking tran- sitioning youth, ages 14 and older, or a subgroup of youth with chronic conditions as they progress	The practice has an individual transition flow sheet or registry for identifying and tracking transitioning youth, ages 14 and older, or a subgroup of youth with chronic conditions as they progress through and complete all "Six Core Elements of Health Care Transition 2.0," using EHR if possible.	

Instructions for completing this Assessment are on page 1



Current Assessment of Health Care Transition Activities for Integrating Young Adults into Adult Health Care Six Core Elements of Health Care Transition 2.0

Transition Activity	Level 1	Level 2	Level 3	Level 4	Score
1. Young Adult Transition and Care Policy	Clinicians vary in their approach to new young adult patients, and most often approach new young adults as any new patient group, requesting that they complete new patient information forms.	health care transition policy about the practice's approach for accepting new young adults, assist-		and care policy or approach, developed with input from young adults, and it is publicly displayed and discussed with new young adult patients. All staff	
2. Tracking and Monitoring	Clinicians have no mechanism to identify new young adults in the practice and their level of self-care skills.		sheet or transition registry for identifying and tracking new young adult patients, or a subgroup	The practice has an individual transition flow sheet or registry for identifying and tracking new young adult patients, or a subgroup of young adults with chronic conditions, as they progress through and complete all Six Core Elements of Health Care Transition, using EHR if possible.	
3. Transition Readiness/ Orientation to Adult Practice	Clinicians have no welcome process tailored to new young adult patients, and there is no organ- ized process within the practice to identify clini- cians interested in caring for young adults.	·	caring for young adults that it shares with new	The practice has a packet of materials tailored to young adults orienting them to the practice and including a list of providers interested in caring for young adults. The practice offers get-acquainted appointments, if feasible.	

Measurement Options

- 2 Health Care Transition Process Measurement Tool
- Objective scoring method with documentation requirements
- Measures implementation of Six Core Elements, consumer feedback and leadership, and dissemination
- Intended to be conducted at start of QI initiative as baseline measure and repeated to assess progress



Measurement Tool: Policy Example

Health Care Transition Process Measurement Tool for Transitioning Youth to Adult Health Care Providers (continued)

Six Core Elements of Health Care Transition 2.0

A) Implementation in Practice/Network	Yes or No	Possible	Actual	Possible Documentation		
1. Transition Policy						
Developed a written transition policy/statement that describes the practice's approach to transition		Yes = 4		Transition policy		
Included information about privacy and consent at age 18 in transition policy/statement		Yes = 2		Transition policy		
Posted policy/statement (public clinic spaces, practice website etc.)		Yes = 2		Photo		
Educated staff about transition policy/statement and their role in transition process		Yes = 2		Date(s) of program		
Designated practice staff to incorporate Six Core Elements into clinical processes		Yes = 4		Job description		
Transition Policy Subtotal:		14				

B) Youth and Family Feedback and Leadership	Yes or No	Possible	Actual
Included youth and families in developing policy		Yes = 2	

C) Dissemination in Practice/Network							
Percent of Patients in Practice Receiving Transition Elements:	1–10%	11–25%	26–50%	51-75%	76–100%	Possible	Actual
Score Points:	1	2	3	4	5		
1. Transition Policy							
Sharing policy with families and youth ages 12-21 (letter or visit)					0 to 5		
Transition Policy Subtotal:					5		



Additional Resources



New Got Transition Center for HCT Improvement Goals: 2014-2018

- Build on Transition Quality Improvement work and disseminate to larger populations and practices
- 2. Transition education and training
- 3. Young adult and family engagement
- 4. Transition policy interventions
- 5. Transition information dissemination



Integrated Care Systems working with Got Transition Cleveland Clinics on HCT QI

Primary Care

Health Partners (MN)

Primary Care

Henry Ford Health System (MI)

Primary Care

Kaiser Northern California

Primary Care

University of Rochester

Specialty Care

Walter Reed National Military Medical Center (MD)

Specialty Care

- Partnership in implementing and evaluating new Six Core Elements packages
- Pediatric and adult provider (includes Med-Peds and Family Medicine) teams participating
- Coaching support to networks by Got Transition
- Goal: to learn about dissemination of transition QI and ROI



Examples of Got Transition's National Efforts

- ACP Council on Subspecialty Societies and GT Transition Project:
 - 11 subspecialty societies signed up to (at a minimum) customize three of the Six Core Elements tools, Readiness and Self Care Assessment and Medical Summary, for several of their diseases
 - SGIM/SAHM customizing for youth with ID.DD and Physical Disability
 - Products will be reviewed by AAP
 - ACP will launch all the specialty Societies' tools at the IM meeting in 5/2016
- Updating the 2011 Clinical Report for AAP/AAFP/ACP
- Support States Title V Maternal and Child Health programs on statewide HCT efforts who have chosen transition as one of their focuses for their block grant



Examples of Got Transition's National Efforts

- Develop HCT payment strategies
- Building Young Adult/Family/nursing leaders for HCT
- Tip Sheets available at Gottransition.org
 - Starting a Transition Improvement Process
 - Coding and Reimbursement Strategies
 - Incorporating Transition into EPIC HER
 - Integrating Young Adults with Intellectual and Developmental Disabilities into Your Practice: Tips for Adult Health Care Providers



Website: www.gottransition.org



Presentation Learning Objectives

After this presentation, you will be able to:

- Discuss the background need and national context for Health Care Transition from Pediatric to Adult Health Care
- Review the AAP/AAFP/ACP Clinical Report and the Six Core Elements of Health Care Transition through the lens of a pediatric practice transitioning youth to an Adult Practice
- Discuss the resources available at Gottransition.org and the current national activities of the Got Transition

Thank You and Questions





gottransition.org

See link to new Transition CME sponsored by HSCSN, download the *Six Core Element 2.0* packages and start making HCT quality improvements in your practice



pwhite@thenationalalliance.or



Please provide us with your contact information so that we can add you to our mailing list Care Transition



@gottransition2

Photo by ENTER FOR MEALTH CARE TRANSITION IMPROVEMEN
Used under Creative Commons License (CC BY-NC-SA 2.0)