HRSA COVID-19
Claims Reimbursement
to Health Care Providers and Facilities for Testing, Treatment, and Vaccine Administration of the Uninsured

Getting Started with the HRSA COVID-19 Uninsured Program

HRSA
Health Resources & Services Administration

Today's Speakers

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Director of the HRSA Office of Provider Support's Division of Policy and Program Operations

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Director of Electronic Data Interchange and Business Operations, UnitedHealthcare

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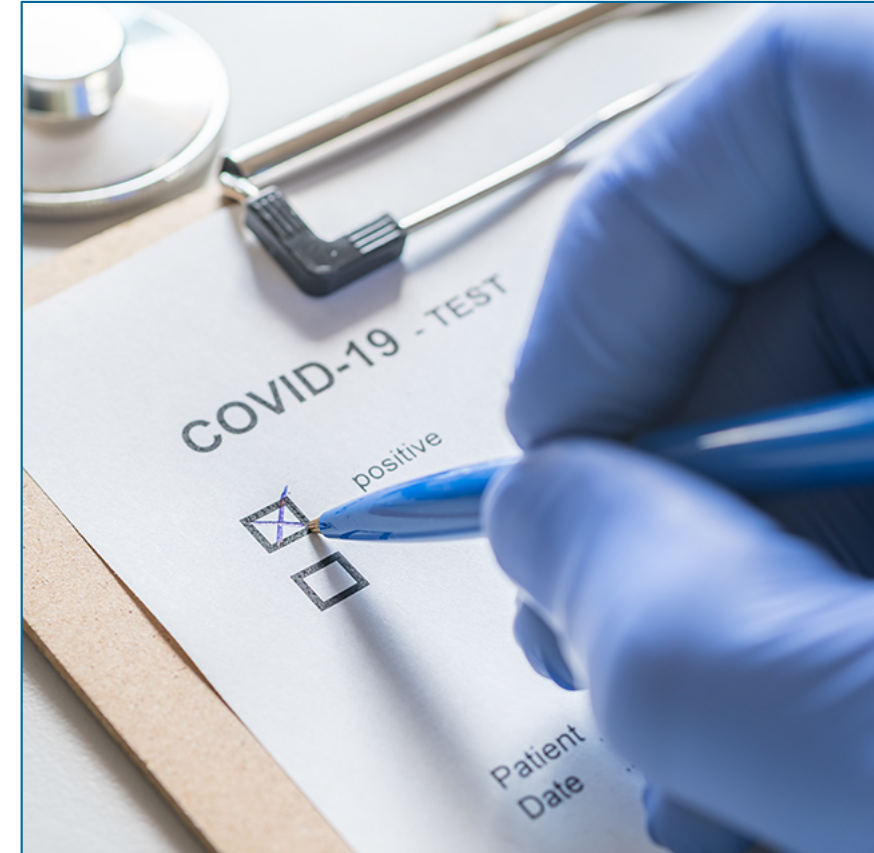Senior Vice President of Payment Integrity, UnitedHealthcare

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Director, Marketing, Digital, and Provider Experience, UnitedHealthcare

Agenda

- Introduction to the Program

- How the Program Works

- Program Process Overview

- Timelines and Resources

COVID-19 Claims Reimbursement to Health Care Providers and Facilities for Testing, Treatment and Vaccine Administration of the Uninsured

- As part of enacted legislation — the Families First Coronavirus Response Act, the Paycheck Protection Program and Health Care Enhancement Act, the Coronavirus Aid, Relief, and Economic Security (CARES) Act, and the Coronavirus Response and Relief Supplemental Appropriations Act (CRRSA) — the U.S. Department of Health and Human Services (HHS), will provide claims reimbursement to health care providers for testing uninsured individuals for COVID-19, for treating uninsured individuals with a COVID-19 primary diagnosis, and for COVID-19 vaccine administration for uninsured individuals.

- The program will provide claims reimbursement for eligible COVID-19 testing or treatment of uninsured individuals with COVID-19 on or after February 4, 2020, and COVID-19 vaccination administration fees.

Your role is critical. Ensure you are reimbursed.

Approximately **$5B** in claims have been paid to-date to providers who are delivering COVID-19 services to uninsured individuals.

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The Role of UnitedHealth Group

- Program administrator only. All program funding, coverage, and reimbursement policies are set forth by HRSA.

- UnitedHealth Group technology and expertise quickly enabled claims processing and reimbursement for COVID-19 testing and treatment, as directed by HRSA.

- The process will not involve credentialing or contracting with UnitedHealth Group, and the information you submit will be used to administer the HRSA COVID-19 Uninsured Program. All terms and conditions are set forth by HRSA.

How the Program Works

Program Participation Acknowledgement

Checked for health care coverage

Confirm patient is uninsured. Verify the patient has no other health care coverage.

Accept reimbursement

Accept as defined program payment as payment in full.

$0

Agree to not balance bill

Confirm the patient was told they will not be billed.

Accept terms and conditions

May be subject to post-reimbursement audit review.

Reimbursement applies to eligible claims, as determined by HRSA (subject to adjustment as may be necessary), for dates of service or admittance delivered on or after February 4, 2020, subject to available funding; see details at COVIDUninsuredClaim.HRSA.gov. Terms and conditions will apply. Content subject to change.

Who is Eligible

- Providers may submit claims for individuals in the U.S. without health care coverage.

- Providers will verify:
  - Patient does not have individual, employer-sponsored, Medicare or Medicaid coverage.
  - And no other payer will provide reimbursement for COVID-19 testing and/or care of that patient.

Reimbursement applies to eligible claims, as determined by HRSA (subject to adjustment as may be necessary), for dates of service or admittance delivered on or after February 4, 2020, subject to available funding; see details at COVIDUninsuredClaim.HRSA.gov. Terms and conditions will apply. Content subject to change.

What's Covered – Testing Services

Dates of service or admittance on or after February 4, 2020. Claims subject to the same timely filing requirements required by Medicare and available funding.

- Specimen collection, diagnostic and antibody testing

- Testing-related visits in the following settings: office, urgent care, emergency room or telehealth

What's Covered – Treatment Services

Dates of service or admittance must be on or after February 4, 2020. Claims subject to the same timely filing requirements required by Medicare and available funding.

The HRSA COVID-19 Uninsured Program provides claims reimbursement to health care providers who are providing treatment for uninsured individuals when COVID-19 is the primary reason for treatment, except when a claim includes an excluded code as noted on the website.

The COVID-19 diagnosis code must be the primary diagnosis code submitted. The only exception is for pregnancy (O98.5-), when the COVID-19 code may be listed as secondary.

- Treatment office visit (including telehealth)
- Emergency room
- Inpatient
- Outpatient/observation
- Skilled nursing facility
- Long-term acute care (LTAC)

- Acute inpatient rehab
- Home health
- DME (e.g., oxygen, ventilator)
- Emergency ambulance transportation
- Non-emergent patient transfers via ambulance
- FDA-approved drugs, as they become available for COVID-19 treatment and administered as part of an inpatient stay

What's Covered – Vaccine Administration

✓ Administration fees related to FDA-licensed or authorized vaccines are covered under the program.

Claims submitted for the administration of an FDA-licensed or authorized vaccine must be submitted as single line-item claims, and must include one of the following codes to be eligible for reimbursement:

- Pfizer: **0001A**, **0002A**
- Moderna: **0011A, 0012A**
- Janssen: **0031A**

Please note that only the administration of the vaccine is eligible for reimbursement.

Program Process Overview

Program Education Website

coviduninsuredclaim.linkhealth.com

Program Unique Identifier (One Healthcare ID)

One Healthcare ID sign-in enables entry into the HRSA COVID-19 Uninsured Program Portal

Important: Only one person can serve as the program administrator per TIN.

Program Process Steps

Program Participation

- ✓ Taxpayer Identification Number (TIN) Validation
- ✓ Optum Pay™ Direct Deposit/ACH
- ✓ Provider Roster

Patient Information

- ✓ Uninsured Individual Information
- ✓ Attestation
- ✓ Temporary Member ID

Claims and Reimbursement

- ✓ Payer ID 95964
- ✓ Payer Name: COVID19 HRSA Uninsured Testing and Treatment Fund
- ✓ Reimbursed

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Program Process Steps (Continued)

Program Participation → Patient Information → Claims and Reimbursement

Program Participation

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Program Participation – TIN Validation

This can take 1-2 business days to process.

New to this site?

Because this your first time here. the first step in the process is clicking the "Add Billing TIN" button below to begin the process. You can always add more Billing TIN's in the future, but our recommendation is to work on one Billing TIN at a time.

Add Billing Tax ID Numbers (TIN)

*Required Fields

Billing TIN*

Provider Name*

Add Billing TIN

Program Participation – Optum Pay™ Direct Deposit

This can take 7-10 business days to process.

Information required:

- TIN or Employer Identification Number (EIN)
- Business name
- Provider type
- Name of administrator(s)
- Contact information
- Bank name and contact information
- Financial institution account information
- Voided check or bank letter
- Signed and dated W-9

Program Participation – Provider Roster

- Provider verification solely for the HRSA COVID-19 Uninsured Program.

- Roster information is only needed for providers who are seeking to submit claims for uninsured patients.

This can take 5-7 business days to process.

Program Participation – Track Your Progress

Program Process Steps (Cont...)

Program Participation

✓ Taxpayer Identification Number (TIN) Validation

✓ Optum Pay™ Direct Deposit/ACH

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Patient Information

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✓ Attestation

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Claims and Reimbursement

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Patient Information

Submit patient information one patient at a time or through a batch upload. Obtaining temporary Member IDs for individuals will take less than 24 hours.

- Patient information required

- Loading patients

- Patient program attestations

- Receipt of a successful patient upload

- Receive temporary Member ID(s) valid for 120 days

Program Process Steps (Lastly)

Program Participation

- ✓ Taxpayer Identification Number (TIN) Validation
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Claims Submission

Submit claims electronically for payment for professional and facility services (ANSI X12 837). All claims must be submitted electronically using an 837 EDI transaction set. Claims must be submitted outside the HRSA COVID-19 Uninsured Program Portal. Important details:

- Program specific Payer ID: 95964 (COVID19 HRSA Uninsured Testing and Treatment Fund)

- Smart Edits

- Get reimbursed

All claims submitted must be complete and final. Interim bills, corrected claims, late charges, voided claim transactions and appeals will not be accepted.

Claims Reimbursement

Reimbursement pricing and policies under this program for eligible services, as determined by HRSA (subject to adjustment as may be necessary), are described below:

- Reimbursement will be based on current year Medicare fee schedule rates except where otherwise noted.

- Publication of new codes and updates to existing codes will be made in accordance with published CMS guidance.

- For any new codes where a CMS published rate does not exist, claims will be held until CMS publishes corresponding reimbursement information.

Program Process Steps Recap

Program Participation

- ✓ Taxpayer Identification Number (TIN) Validation
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Claims and Reimbursement

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Receive Timely Reimbursement

Validate TIN	Set Up Optum Pay ACH	Add Provider Roster	Add and Attest to Patient Roster	Submit Claims	Receive electronic payment
1-2 business days	7-10 business days	5-7 business days	Less than 24 hours	1-4 business days	7-10 business days
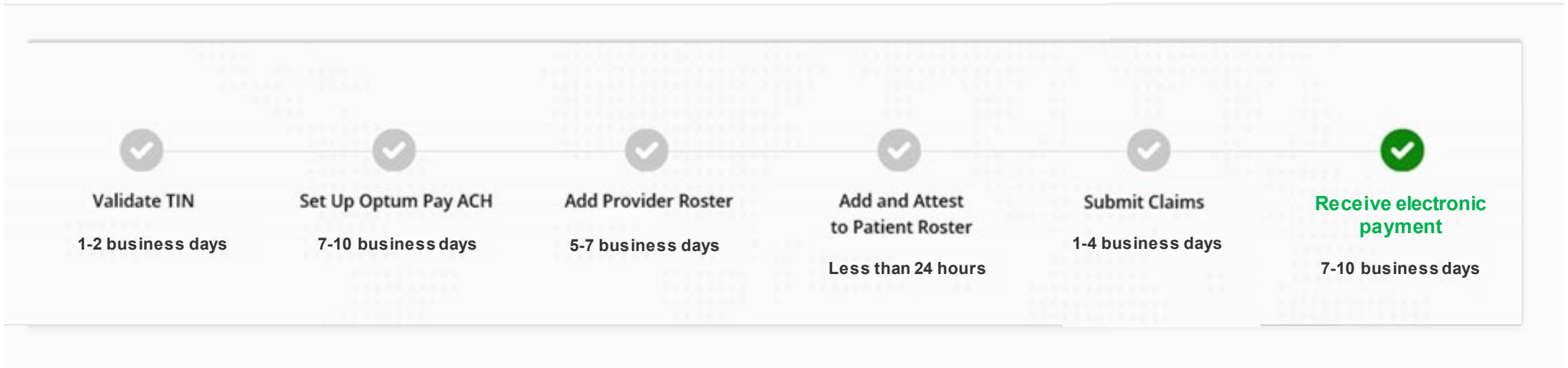
Once a TIN is validated and set up with Optum Pay, claims that are eligible for reimbursement are typically processed and paid within 30 business days.

Resources

Resources

- Interactive User Guide

- Checklist

- FAQs

- [Other Website Resources](https://coviduninsuredclaim.linkhealth.com)

https://coviduninsuredclaim.linkhealth.com

- Call Center Support

866-569-3522

Five Steps to Get Started Now

1. Validate your Taxpayer Identification Number (TIN).

2. Register for Direct Deposit/ACH through Optum Pay™.
   Be sure to check the required document before you begin.

3. Add your provider roster to the system.

4. Complete patient attestation and upload your patient roster.
   This process provides you your temporary ID.

5. Submit your claims electronically using Payer ID 95964 (COVID19 HRSA Uninsured Testing and Treatment Fund).

Questions and Answers

Thank You.

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